# Order a Transcript/Enrollment Verification as a Current Student

#### Overview

With the University's Transcript/Enrollment Verification Ordering service, students with active University Computing Accounts and former students can securely request and pay for services including official PDF e-transcripts. Former students should first refer to the "<u>How to Create a Transcript +</u> <u>Enrollment Verification Parchment Account as a Former Student, College in High School, or Outlier</u> <u>Student</u>" help sheet to get started. This document describes how current students with active University Computing Accounts can securely order e-transcripts online.

#### Notes:

- a. You can also use this process to order and pay for paper transcripts as well as paper or electronic enrollment verifications.
- b. You can attach personalized documents (including a cover letter, resume, or other documents) to your order before sending it to third parties such as prospective employers.

#### Log In

All students with active University Computing Accounts can log in to the University Transcript Ordering Service through My Pitt (my.pitt.edu) on the Academic Resource page or from the University Registrar Office web page (registrar.pitt.edu/transcripts):

1. Go to <u>http://www.registrar.pitt.edu/transcripts.html</u>, read the information on this Web page, then under the *I am a Current Student/Graduated 2015 Spring - Present* column, click the **Order Transcript** or **Order Enrollment Verification** button.

I am a current student / graduated in spring 2015 - present:
ORDER TRANSCRIPT
ORDER ENROLLMENT VERIFICATION

2. This will navigate you to the University of Pittsburgh's Pitt Passport page. From here, enter your Username and Password, then click Submit.

PITT Pa	assport
Username	
Enter username	
Password	
Password	
Password	

 This will pass you through to the Ordering Service storefront page. Returning users will pass right to the Available Credentials page (Enrollment Verification – Mailed, Enrollment Verification – Electronic, eTranscript, Paper Transcript – Mailed).

	Available Credentials	CANCEL X
	The following credentials are available from University of Start your order by selecting a credential listed below (yr more later)	of Pittsburgh. ou can add
	Enrollment Verification - Mailed An Enrollment Verification Certificate provides verification of a learner's student status. Some of the ways that it can be used by a learner is for employment, verification of student loans or insura View Full Description	Order
	Enrollment Verification - Electronic An Enrollment Verification Certificate provides verification of a learner's student status. Some of the ways that it can be used by a learner is for employment, verification of student loans or insura View Full Description	Order
TRANSCRIPT	Paper Transcript - Malled An academic transcript is a inventory of courses that a learner has taken and the grades that they earned in those courses during the academic year.	Order
TRANSCRIPT	eTranscript An academic transcript is a inventory of courses that a learner has taken and the grades that they earned in those courses during the academic year.	Order

**Note**: If you have any holds that prevent you from purchasing a transcript, you will see an onscreen message containing information about the hold and how it can be removed. You will be unable to proceed with any order until these hold(s) are cleared.

If you are a first time user of the service, you will be transferred to an online form with several pages requesting personal & enrollment information. The form will contain most of the information needed to process your order. Review your information to ensure accuracy, then click **COMPLETE MY REGISTRATION.** Further information on creating a new account can be found in the *How to Create a Transcript + Enrollment Verification Parchment Account as a Former Student, College in High School, or Outlier Student* document.

### **Place an Order**

After logging in or creating your account:

1. Click the green Order button of the item you wish to order – Enrollment Verification – Mailed, Enrollment Verification – Electronic, eTranscript, or Paper Transcript - Mailed

	Available Credentials	CANCEL ×
	The following credentials are available from University of Start your order by selecting a credential listed below (you more later)	Pittsburgh. I can add
	Enrollment Verification - Mailed An Enrollment Verification Certificate provides verification of a learner's student status. Some of the ways that it can be used by a learner is for employment, verification of student loans or insura View Full Description	Order
	Enrollment Verification - Electronic An Enrollment Verification Certificate provides verification of a learner's student status. Some of the ways that It can be used by a learner is for employment, verification of student loans or insura View Full Description	Order
TRANSCRIPT	Paper Transcript - Mailed An academic transcript is a inventory of courses that a learner has taken and the grades that they earned in those courses during the academic year.	Order
TRANSCRIPT	eTranscript An academic transcript is a inventory of courses that a learner has taken and the grades that they earned in those courses during the academic year.	Order

2. You will then be asked where to send the document:

Note: You have the option of searching to see if your recipient is an In-Network Receiver. Many Institutions have provided us with their preferred method of delivery and their address. If you do not see your recipient listed in the search field, or wish to send this information elsewhere, you can select **Send to Yourself**, **Another Individual, or Third Party** and manually enter destination information.

 BACK	Set Delivery Destination	CANCEL ×
	Your order will be sent from <b>University of Pittsburgh</b> to the individual and/or organization at the destination below.	
	Q         Where would you like to send the credential?         Search	
	OR	
	I'm sending to myself or another individual	

2A. If sending to an In-Network Receiver, after searching and selecting the institution, you will select a Purpose, Campus Attended (PIT, UPB, UPG, UPJ, or UPT), and when you would like the document sent (Send Now, Hold for Grades, or Hold for Degree). You must sign for consent and certify by checking the box. You may also add any applicable attachments. Select **Continue** at the bottom of the page once complete.

TO University of Michigan - Ann Arbor	Item Total: \$5.00
Purpose	* Campus Attended
Admission 👻	PIT
* When do you want this sent?	
Send Now 👻	
C Would you like to add an attachment file? (op	otional) 🔁 Add An Attachment
Please review the information below pert to complete this order. Most Recent Signature Consent On File	aining to the type of consent that is required Clear & Sign Again Gear & Sign Again agaro t I am the individual identified above and N.

After selecting **Continue**, you will be directed to an Order Summary Page. Review your order or you may **Add Another Item** if you would like to add additional items in your order (following the same process above). Once you have all the documents you would like to order added and your order is accurate, please hit **Continue** to checkout.

FOR			\$5.00	
ITEM FROM TO	eTranscript University of Pittsburgh University of Michigan - Ann Arbor, Ann Arbor, nother Item for	e <sup>te</sup> 🕑 🗹	\$5.00	8
		Total Credential Fees	\$5.00	

On the next page, enter your payment information. Hit Submit Payment.

	•	Account	
* Credit Card Num	ber		
★ Exp Month	👻 \star Exp Year	~	* CVV
VISA Discove	\$5.0	i0 will be chai	rged to this card.
Billing Address			O Use different billing add
United States of Am	erica		
🥏 123 Street			
Address 2			

Your order is now complete. You will receive an order confirmation page containing order details. You may now log out or place another other following the same steps.



2B. If sending to "Yourself or Another Individual", select the blue link under the search field.

<b>&lt;</b> BACK	Set Delivery Destination	CANCEL X
	Your order will be sent from University of Pittsburgh to the individual and/or organization at the destination below.	
	Q         Where would you like to send the credential?         Search	
	OR	

Enter your or your recipient's information. Hit Continue.

After entering your or your recipient's information, you will select a Purpose, Campus Attended (PIT, UPB, UPG, UPJ, or UPT), and when you would like the document sent (Send Now, Hold for Grades, or Hold for Degree). You must sign for consent and certify by checking the box. You may also add any applicable attachments. Select **Continue** at the bottom of the page once complete.

University of Michigan - Ann Arbor	Item Total:	\$5.00
Purpose	* Campus Attended	
Admission ~	PIT	w
* When do you want this sent?		
Send Now 👻		
C Would you like to add an attachment file? (op	otional) 🚯 🛛 🗛 🗛	An Attachment
Please review the information below pert	aining to the type of consent t	hat is required
Please review the information below pert to complete this order. Most Recent Signature Consent On File	aining to the type of consent t Clea ngaro t I am the individual identifie	hat is required ar & Sign Again

After selecting **Continue**, you will be directed to an Order Summary Page. Review your order or you may **Add Another Item** if you would like to add additional items in your order (following the same process above). Once you have all the documents you would like to order added and your order is accurate, please hit **Continue** to checkout.

ACK	Order Summary			CANCEL
• Your or Here'	der has not been placed yet. Please review and complete the s your order summary Joseph	order below		
				apse All
FOR		0	\$5.00	^
ITEM FROM TO Add a	eTranscript University of Pittsburgh University of Michigan - Ann Arbor, Ann Arbor, MI nother item for	e <sup>3</sup> 🔂 🗹	\$5.00	Û
	Total Cred	ential Fees	\$5.00	
	Ord	der Total	\$5.00	
	CONTINUE			

On the next page, enter your payment information. Hit Submit Payment.

	est 📀 Account		
<ul> <li>Credit Card Nun</li> </ul>	iber		
* Exp Month	👻 \star Exp Year	~	* CVV
	ER Ori	der Total:	\$5.00
	<b>55.0</b>	o will be cha	rged to this card.
* Phone			
illing Address			O Use different billing address
United States of Am	erica		
🔮 123 Street			
Address 2	1.00 m m		15000 4460
Address 2			* 15209-1460
Address 2	Pennsylvania		

Your order is now complete. You will receive an order confirmation page containing order details. You may now log out or place another other following the same steps.



## Get Help

The Technology Help Desk at 412 624-**HELP** [4357] is available 24 hours a day, seven days a week to answer your technology related questions. Questions can also be submitted via the Web **at technology.pitt.edu**